

EMPOWERED
LAW & MEDIATION



VALUES-ALIGNED LEGAL SERVICES SURVEY

Empowered Law & Mediation, LLC, seeks to deliver exceptional legal services tailored to your values. Your candid feedback is essential to that pursuit. Please take a few minutes when you have an opportunity to complete the survey below. Thank you in advance for your time and for choosing Empowered Law & Mediation to act as your legal counsel.

Name:

Telephone Number:

Email:

How did you find EL&M?:

Services Received:

- Public Law
- Business & Nonprofit Organizations
- Contracts
- Real Estate Disputes
- Estate Planning
- Other (Explain Below)

Testimonial (optional):

If EL&M met or exceeded your legal needs and you would recommend the firm to another person or organization, please provide a brief testimonial on why you would recommend EL&M.

How satisfied are you with the services you received? (Scale 1-5)

- 1 - EL&M provided inadequate services that did not meet my needs or expectations
- 2 - EL&M provided adequate services to meet my minimum needs and expectations
- 3 - EL&M provided quality services that satisfied my needs and expectations
- 4 - EL&M provided high quality services that empowered me to pursue my goals/values.
- 5 - EL&M provided excellent services that exceeded my expectations

Please indicate the extent to which you agree or disagree with the following statements:

EL&M displayed knowledge of the law, the facts of my matter, and my goals/values.

Strongly Agree Agree Neutral Disagree Strongly Disagree

EL&M communicated in a timely and professional manner.

Strongly Agree Agree Neutral Disagree Strongly Disagree

I will contact EL&M again for legal services.

Strongly Agree Agree Neutral Disagree Strongly Disagree

I will recommend EL&M to someone else.

Strongly Agree Agree Neutral Disagree Strongly Disagree

EL&M's website was accessible and helpful.

Strongly Agree Agree Neutral Disagree Strongly Disagree

Acknowledgment:

I have read, understand, and accept Empowered Law & Mediation, LLC's Feedback Privacy Policy as provided below.

Signature: _____

Date: _____

EL&M Feedback Privacy Policy: Use of this form is voluntary and is intended for current or former clients to provide EL&M with feedback concerning its legal services as rendered. Use of this form does not create an attorney-client relationship where an attorney-client relationship does not otherwise exist between Empowered Law & Mediation, LLC and the person completing this form. Any information submitted through this form will not necessarily be treated as privileged or confidential, and the person completing the above form consents to EL&M's use of the information provided as EL&M sees fit, including for advertising and marketing purposes.