

EMPOWERED  
LAW & MEDIATION



**TRADITIONAL MEDIATION SURVEY**

Empowered Law & Mediation, LLC, seeks to deliver exceptional mediation services which will empower you to negotiate a resolution. Your candid feedback is essential to that endeavor. Please take a few minutes when you have an opportunity to complete the survey below. Thank you in advance for your time and for choosing Empowered Law & Mediation to serve as your mediator.

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**Name:**

**Telephone Number:**

**Email:**

**How did you find EL&M?:**

**Services Received:**

- Civil Mediation
    - Hourly
    - Flat Fee
  - Family Mediation
    - Hourly
    - Flat Fee
  - Other (Explain Below)
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**Testimonial (optional):**

If EL&M met or exceeded your mediation needs and you would recommend the firm to another person or organization, please provide a brief testimonial on why you would recommend EL&M.

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How satisfied are you with the services you received? (Scale 1-5)

- 1 - EL&M provided inadequate services that did not meet my needs or expectations
- 2 - EL&M provided adequate services to meet my minimum needs and expectations
- 3 - EL&M provided quality services that satisfied my needs and expectations
- 4 - EL&M provided high quality services that empowered me/my organization to negotiate.
- 5 - EL&M provided excellent services that exceeded my expectations

**Please indicate the extent to which you agree or disagree with the following statements:**

My mediator(s) listened to interests and promoted understanding and cooperation.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree

EL&M communicated in an impartial, timely, and professional manner.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree

My mediator(s) displayed insight into the sources of conflict, effective facilitation of communication, and skill in encouraging exploration of different options to resolve the dispute.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree

I will recommend EL&M to someone else for mediation services.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree

EL&M's website was accessible and helpful.

Strongly Agree      Agree      Neutral      Disagree      Strongly Disagree

**Acknowledgment:**

I have read, understand, and accept Empowered Law & Mediation, LLC's Feedback Privacy Policy as provided below.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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**EL&M Feedback Privacy Policy:** Use of this form is voluntary and is intended for current or former clients to provide EL&M with feedback concerning its legal services as rendered. Use of this form does not create an attorney-client relationship where an attorney-client relationship does not otherwise exist between Empowered Law & Mediation, LLC and the person completing this form. Any information submitted through this form will not necessarily be treated as privileged or confidential, and the person completing the above form consents to EL&M's use of the information provided as EL&M sees fit, including for advertising and marketing purposes.