

EMPOWERED
LAW & MEDIATION



EMPOWERED RECONCILIATION SURVEY

Empowered Law & Mediation, LLC, seeks to deliver exceptional reconciliation and resolution services which will guide your pursuit of peace. Your candid feedback is essential to that endeavor. Please take a few minutes when you have an opportunity to complete the survey below. Thank you in advance for your time and for choosing Empowered Law & Mediation.

Name:

Telephone Number:

Email:

How did you find EL&M?:

Services Received:

- Reconciliation Coaching
- Faith/Values Based Mediation
- Faith/Values Based Arbitration
- Relational Wisdom Training
- Reconciliation & Resolution Training
- Other (Explain Below)

Testimonial (optional):

If EL&M met or exceeded your reconciliation & resolution needs and you would recommend the firm to another person or organization, please provide a brief testimonial on why you would recommend EL&M.

How satisfied are you with the services you received? (Scale 1-5)

- 1 - EL&M provided inadequate services that did not meet my needs or expectations
- 2 - EL&M provided adequate services to meet my minimum needs and expectations
- 3 - EL&M provided quality services that satisfied my needs and expectations
- 4 - EL&M provided high quality services that empowered me/my organization to pursue peace.
- 5 - EL&M provided excellent services that exceeded my expectations

Please indicate the extent to which you agree or disagree with the following statements:

My reconciler(s) listened to concerns and promoted understanding and cooperation.

Strongly Agree Agree Neutral Disagree Strongly Disagree

EL&M communicated in an impartial, timely, and professional manner.

Strongly Agree Agree Neutral Disagree Strongly Disagree

My reconciler(s) displayed insight into the causes of conflict, a willingness to confront when necessary, and skill in encouraging reconciliation as well as fair and just solutions.

Strongly Agree Agree Neutral Disagree Strongly Disagree

I will recommend EL&M to someone else for reconciliation & resolution services.

Strongly Agree Agree Neutral Disagree Strongly Disagree

EL&M's website was accessible and helpful.

Strongly Agree Agree Neutral Disagree Strongly Disagree

Acknowledgment:

I have read, understand, and accept Empowered Law & Mediation, LLC's Feedback Privacy Policy as provided below.

Signature: _____ Date: _____

EL&M Feedback Privacy Policy: Use of this form is voluntary and is intended for current or former clients to provide EL&M with feedback concerning its legal services as rendered. Use of this form does not create an attorney-client relationship where an attorney-client relationship does not otherwise exist between Empowered Law & Mediation, LLC and the person completing this form. Any information submitted through this form will not necessarily be treated as privileged or confidential, and the person completing the above form consents to EL&M's use of the information provided as EL&M sees fit, including for advertising and marketing purposes.